



wolflow

hires a **Business Process Analyst**



Who we are

Wolflow is a Belgian company that provides services for customers to better **know, understand, monitor and improve** their processes so that they ensure business continuity. For our clients, collaborating with Wolflow means benefiting from our knowledge and skills in order to bring an external vision to their organization and accompany them so that **we can identify and suit their needs with the right solution**. We have the knowledge of the latest trends in the BPM area and its key products. Our strength consists in knowing how to make our expertise relevant and applicable to each of our customers' organizations.

Specifically, Wolflow teams up with strong partners who are the most relevant today on a market evolving around the BPM philosophy.

- Thanks to **Atlassian** and its famous solutions, among which are **Jira** and **Confluence**, we help teams to work faster and better, and we allow the management to draw easy and quick conclusions on the key aspects of their processes to be reviewed or optimized.
- Due to the rise of robotic process automation and its fundamental benefits on organizations' processes, we collaborate tightly with **Automation Anywhere** to identify RPA opportunities and deliver in-depth process analysis to customers. Following those steps, our trained RPA specialists can **deliver fast automation and proven return on investment** with sustained support and change activities.

Job Description

Our mission is to help our customer understand the pain points of their processes, and boost them afterwards to reach all goals and expectations. We make critical analysis to identify what can be improved, so that afterwards we can enact positive change through innovative solutions for their business processes.

In practice, you operate in following ways:

- Set operation excellence objectives
- Design business transformation roadmap
- Define, build and implement business process improvement and innovation
- Support digital transformation with leading technologies
- Manage a whole project or take action in specific activities: process audit, advisory, business analysis, testing, change management, ...
- Stay aware of BPM trends and best practices
- Build knowledge and develop our partnerships
- Show self-initiative to create opportunities for individual and company growth

As a future member of a company that has several axes centered around the BPM area, there will always be opportunities to diversify your work and gain multidisciplinary skills.

Job Qualifications

To properly fulfil your mission, you have the following assets:

EXPERIENCE:

- At least 3 years of experience as a Business Process Analyst or similar role (business-oriented)

EDUCATION:

- A master's degree in Business, Engineering or IT

LANGUAGES:

- Fluent in English
- Fluent in French or Dutch
- Good communication skills in the other language (French or Dutch)

SOFT SKILLS:

- Strong analytical and problem-solving mind
- Ability to think out of the box
- Sense of creativity
- Entrepreneurial spirit
- Team player & Change maker
- Eager to learn
- Good listener and strong in communication

HARD SKILLS:

- Modelization (Knowledge of BPMN modeling techniques is an asset)
- IT-mindedness
- Knowledge of Jira and Confluence is an asset (so are Atlassian certifications or badges)
- Knowledge of a RPA solution or of the fundamentals behind it is an asset

Contract

Workload: Fulltime /40H (12 recovery days)

Type: CDI

Salary: Fluctuates with your experience

Date: To fulfil ASAP

Do you have what it takes to become one of us? **We'd be happy to hear from you!**

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BE PROCESS MINDED